

Pillars of ABI Community Support – The Role of the Provincial ABI System Navigator



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Purpose

Created as a Provincial resource in 2010 to provide a navigational link between the healthcare system and the individual with an acquired brain injury in an effort to:

1.

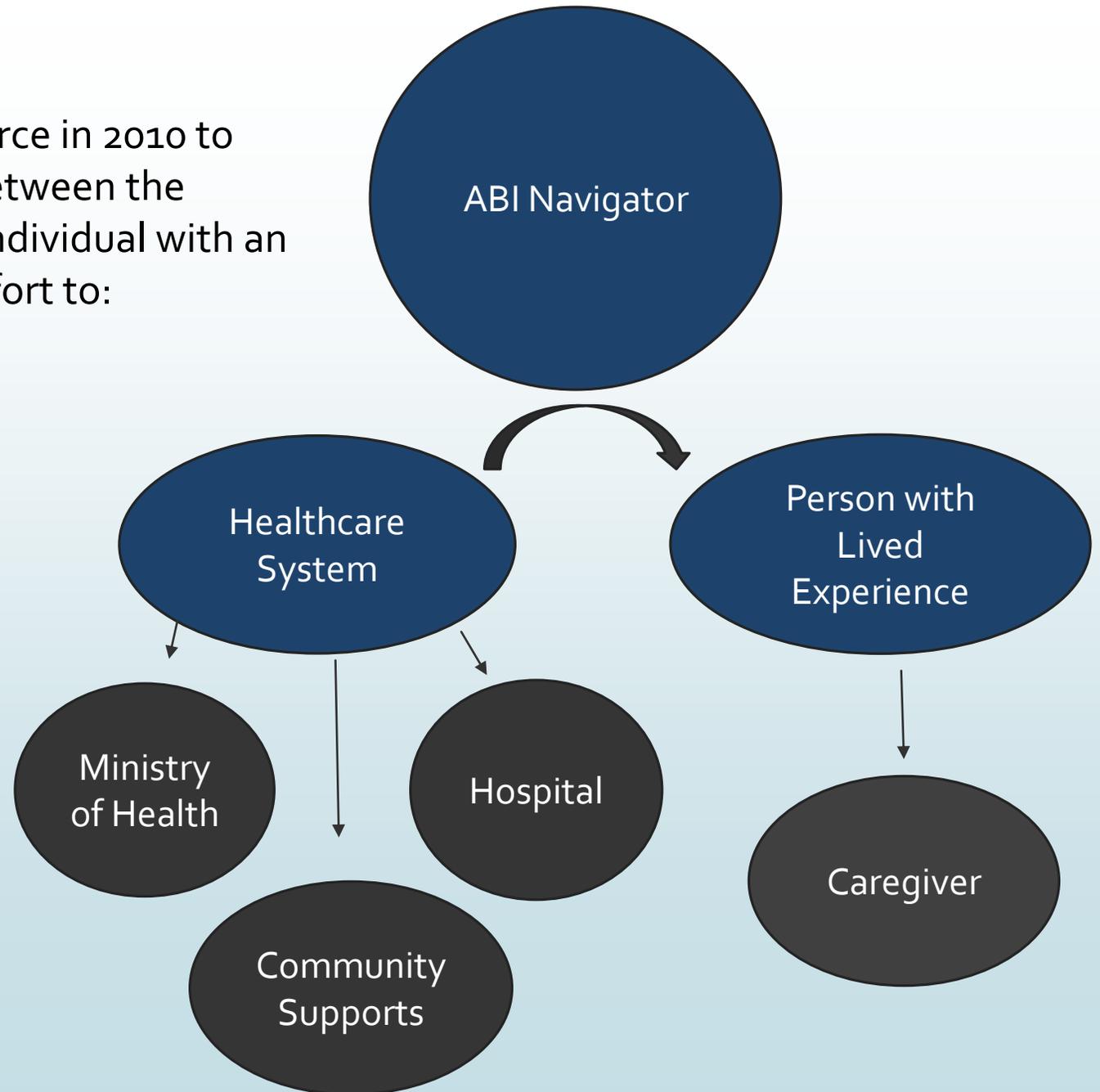
Promote and improve system access and capacity

2.

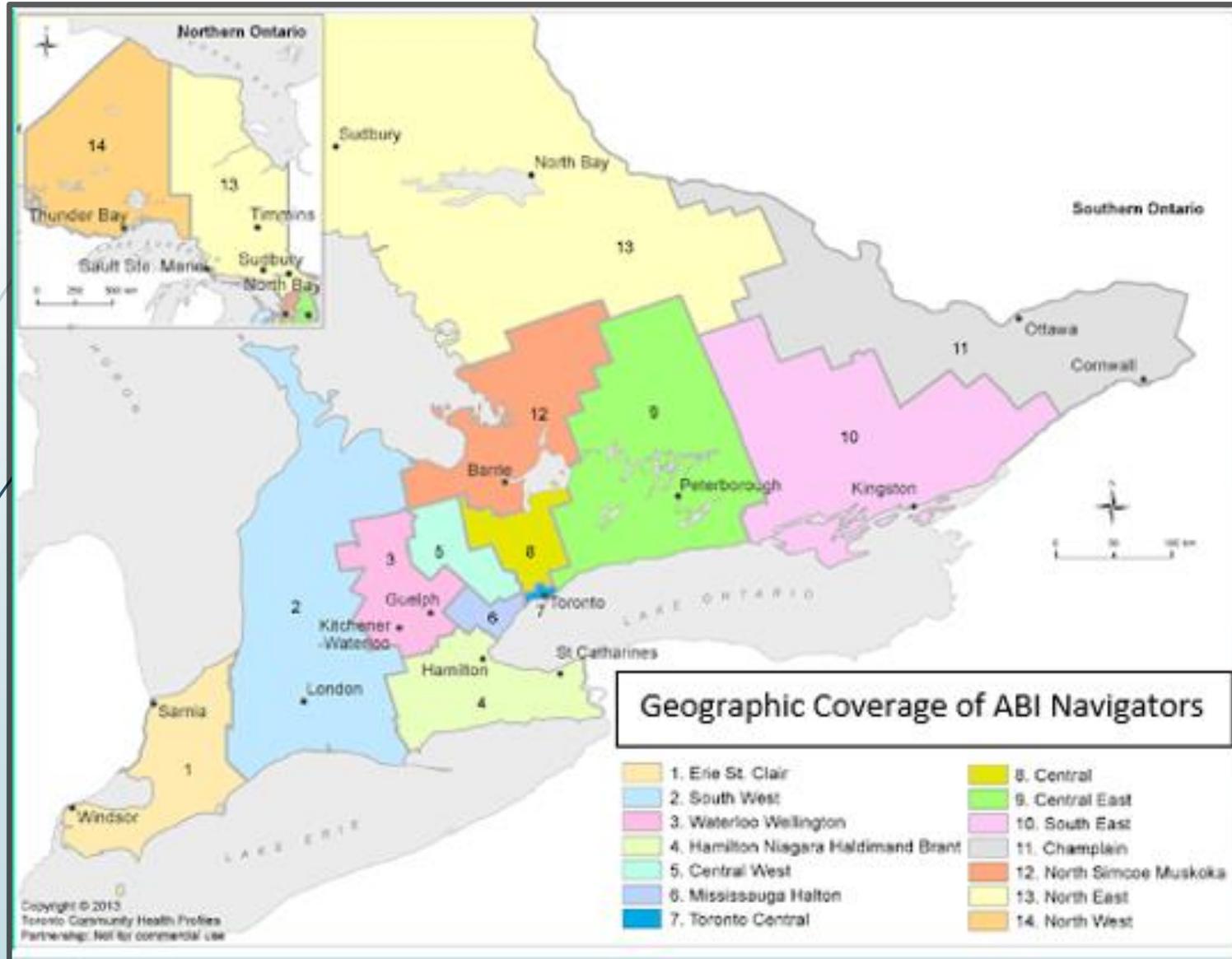
Improve Outcomes

3.

Improve the individual's overall experience



Who We Are



13
Navigators
across the
province

What We Do



ABI Navigator Responsibilities

- EDUCATION

- ▶ Education to those within and outside the ABI sector includes:

ABI Screening Tool
(HELPS)

The role of the ABI
System Navigator

Impacts of an ABI on
an individual

Promoting evidence
based best practices
and guidelines

Local and provincial
ABI resources

Coordination and
collaboration between
ABI and non-ABI service
pathways

The diagram features a central light blue rounded rectangle containing the text "Who We Educate". Surrounding this central box are five dark blue ovals, each containing a category of educational recipients. The ovals are positioned at the top, bottom, left, and right relative to the central box. On the far left, there is a dark grey arrow pointing right and several thin, curved blue lines extending from the left edge towards the central area.

Who We Educate

**SOCIAL SERVICE
AGENCIES**

**ACUTE CARE AND
REHABILITATION
HOSPITALS**

**JUSTICE
AGENCIES**

**INDIGENIOUS
COMMUNITIES**

**EDUCATIONAL
INSTITUTIONS**

**COMMUNITY
HEALTHCARE**

ABI Navigator Responsibilities

- RESOURCE NAVIGATION

- Improves access to ABI programs, services and supports by:

Linking service providers to ABI resources in a more coordinated and timely way

Identifying pathways of care based on severity of injury, need, comorbidities and resources

Promoting linkages through collaboration with other sectors

ABI Navigator Responsibilities

-COMPLEX CASE COORDINATION

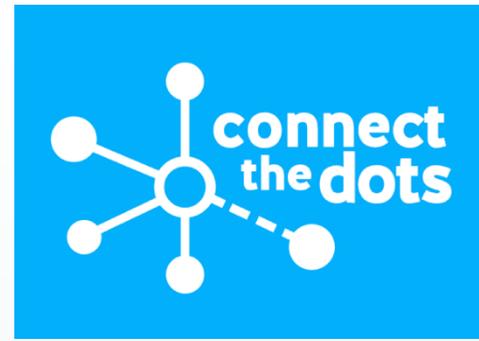
When services are non-existent or insufficient to provide the needs for an individual, an ABI System Navigator may be called in to assist by;

Making
Connections

Offering
Education

Providing
Resources

System level
NOT Individual



Complex Case Coordination – The Players

Assistance may be requested through hospitals (Psychiatric or Alternate Level of Care department, Ontario Health System Resolution Tables), Rapid Response Tables, Long Term Care Home's or Court Support Workers

Who are providing support to,



Individuals who are dealing with significant cognitive, behavioural or physical ABI impairments **or** who are managing one or more co-morbidities in addition to a brain injury.

Data Collection

- Complex Case Reporting Form



Complex ABI Needs – Community Reporting Form

Submit by Email: info@abinetwork.ca or Fax: 416-597-7021

*This form is for the reporting of challenges experienced by people living in the community with complex ABI needs. Our aim is to track **and report** a summary of these cases to the Ministry of Health to help illustrate system pressures and resource needs. Clients must meet **all 3 criteria** below:*

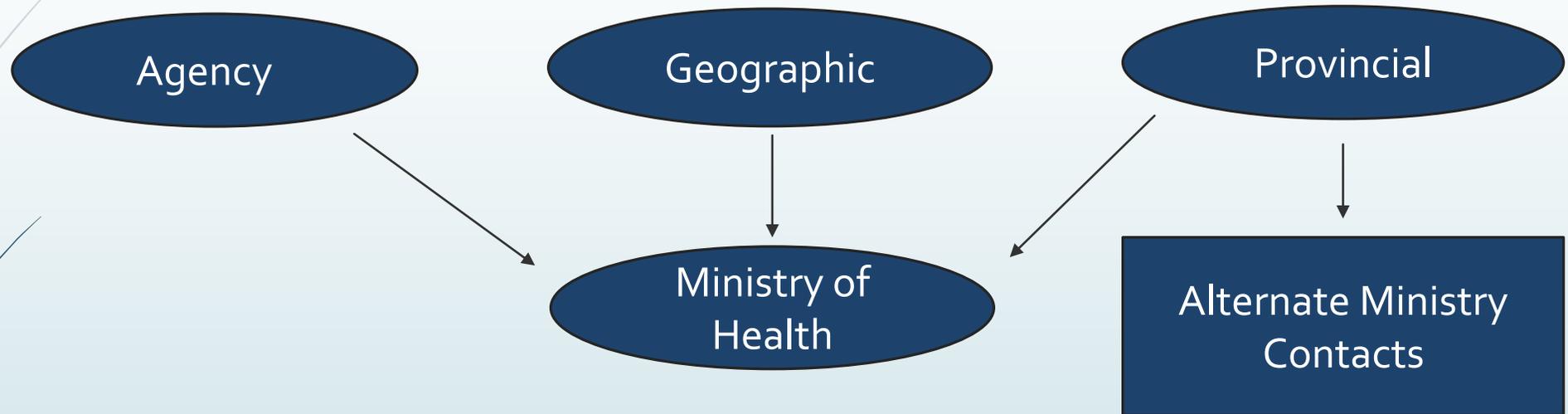
1. Has a diagnosis of ABI or suspected ABI; often in combination with other diagnoses (e.g. Mental Health, Addictions) **AND**
2. Has cognitive, physical and/or behavioural needs and these can't be met by or exceeds current resources **AND**
3. Requires multiple resources of a specialized nature (e.g. Justice, housing, etc.)

https://abinetwork.ca/wp-content/uploads/2021/10/Complex-ABI-Community-Reporting-Form_.pdf

<https://abinetwork.ca/wp-content/uploads/2021/10/Complex-ABI-Inpatient-Reporting-Form.pdf>

ABI Navigator Responsibilities

- IDENTIFICATION OF SYSTEM GAPS AND BARRIERS



- Creation of consistent messaging – ie. Intimate Partner Violence materials
- Bringing broader awareness of successful programs – ie. Assisting individuals with behavioural challenges in LTC settings
- Connecting Researchers to the front line- ie. Pilot Project with John Howard Society



Through involvement in various networks, both within and outside the ABI community, there is opportunity to be change-makers and to bring a voice for those with lived experience and their caregivers.



Provincial ABI
Network



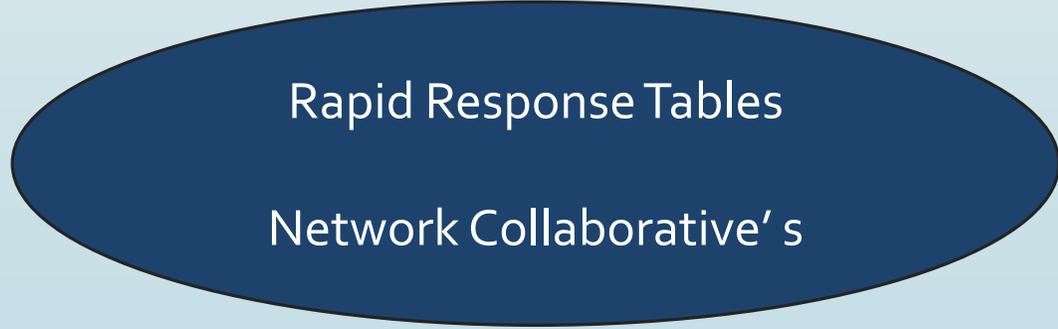
Ontario Health
Navigation Project



Neurotrauma Care Pathways
TBI Report Card



Provincial/ Local Human
Services and Justice
Coordinating Committees



Rapid Response Tables
Network Collaborative's

PROVINCIAL ABI SYSTEM NAVIGATORS CONTACT INFORMATION

1	Erie St. Clair	ABI & Exceptional Supports Manager Assisted Living Southwestern Ontario 519-969-8188 x256
2	South West	Regional ABI Navigator St. Joseph's Health Care London Parkwood Institute Main Building Acquired Brain Injury Program P. O. Box 5777, Station B London ON N6A 4V2 Office: 519-685-4292 x42988
3	Waterloo Wellington	ABI Intensive Care Coordinator Traverse Independence 1-1382 Weber St E, Unit 1 Kitchener, ON N2A 1C4 Office: 519-580-9206
4	Hamilton Niagara Haldimand Brant	HNHB ABI Network Service & System Navigator 225 King William St. Suite 508 Hamilton, ON L8R 1B1 Office: (905) 523-8852 x251
5	Central West	Interim Clinical Services Manager Mind Forward 176 Robert Speck Pkwy Mississauga, ON L4Z 3G1 (905) 949-4411 x240
6	Mississauga Halton	
7	Toronto Central	ABI Referral Coordinator Toronto ABI Network 550 University Ave. Rm. 3-102-11 Toronto, ON M5G 2A2 416-340-4800 x8660

8	Central	ABI System Navigator Central ABI Collaborative 62 Finch Ave. W. Toronto, ON M4G 3V9 (416) 240-8000 x755 navigator@chirs.com
9	Central East	CE ABI Network & System Navigator Brain Injury Association of Peterborough Region 160 Charlotte Street, Unit 100 Peterborough, ON K9J 2T8 (705) 741-1172
10	South East	SEO ABI System Navigator Regional Community Brain Injury Services 401-303 Bagot St. Lasalle Mews Kingston, ON K7K 5W7 613-547-6969 x37165
11	Champlain	Champlain System Navigator for Acquired Brain Injury Champlain Local Health Integration Network 613-745-8124 x5963
12	North Simcoe Muskoka	North Simcoe Muskoka ABI Collaborative (705) 734-2178 x228
13	North East	March of Dimes Canada (705) 671-3188 x237
14	North West	Intake Coordinator Brain Injury Services of Northern Ontario 426 Balmoral St. Thunder Bay, ON P7B 5G8 (807) 623-1188

REACH OUT



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